

# Introduction of MOS 2.0

## Q&A for Employers



**From 27 April 2026, residence permit applications of foreign nationals must be submitted exclusively electronically via the MOS 2.0 system. This will be the only effective way of submitting an application. Here we present the changes that employers must prepare for and answer the most important questions about this change.**

### **What is MOS 2.0?**

The system will enable the preparation and submission of applications for a temporary residence permit, a permanent residence permit and an EU long-term resident permit entirely in electronic form. While the proceedings will be initiated using this electronic system, the later handling of the case will take place in the current manner, i.e. it will still be necessary to provide fingerprints at a Voivodeship office in person, and all documents will be served and submitted outside the system. Importantly, the submission of a residence permit application in the MOS 2.0 system is initiated by the foreign national themselves.

### **Where will MOS 2.0 be available?**

The system will be available at: [mos.cudzoziemcy.gov.pl](https://mos.cudzoziemcy.gov.pl)

### **Must the foreign national be in Poland at the time of submitting the application via MOS 2.0?**

Yes, this will still be required. The foreign national cannot be outside of Poland.

### **Will the introduction of MOS 2.0 affect cases already initiated?**

No, cases that are already ongoing (where applications have been submitted) will proceed under the previous rules. The introduction of the system is relevant only for applications that will be submitted after 27 April 2026.

### **What rules apply during the transitional period?**

Anyone whose legal stay expires before 27 April 2026, or approximately two weeks after that date, should submit their application as soon as possible under the current procedure.

Such applications must be received by the office before the launch of the new MOS portal, i.e. by 26 April 2026. If the application is received after this date, it will not be examined – the date of posting will not be relevant.

### **What about scheduled appointments for in-person submission of applications?**

All scheduled appointments for personal appearance at the Voivodeship office that fall after the launch of the MOS 2.0 system will be cancelled. Anyone who has an appointment from 27 April 2026 should submit an application as soon as possible under the current procedure.

### **What is required to submit an application in MOS 2.0?**

The first stage will be to create an individual account in the MOS system. Registration is carried out by an adult foreign national. Registration is carried out by an adult foreign national. For applicants who are minors or without legal capacity, the account is created and managed by a parent or legal guardian. Access to the portal requires authentication via [login.gov.pl](https://login.gov.pl), which in practice means the use of a Trusted Profile to confirm identity and submit a trusted signature or a qualified electronic signature, as well as a personal signature. Access to the MOS 2.0 system will be free of charge, but application fees will continue to apply.

### Application submission process step by step

A user account in the new MOS portal may be created from 27 April 2026.

After logging into the system, the foreign national selects the form appropriate for the given residence basis. The form must be completed in Polish. Personal data must be consistent with the information contained in the travel document. After completing the data, the application is signed electronically. The application will be considered submitted only after it has been properly signed and the system has generated an official acknowledgement of receipt. If necessary, draft data can be stored for 45 days from the last activity.

The portal does not provide the possibility to modify an already submitted application, which means that completeness and correctness of the data must be carefully verified before signing and submitting the application.

### Will documents need to be attached to the application?

Yes, the application must include a current photograph in digital form, scans of all the pages of a valid travel document and confirmation of payment of fees. The system will also allow other electronic documents to be added. The technical requirements will be important: the photograph must meet biometric standards, its maximum size may not exceed 2.5 MB, a single attachment may be up to 10 MB, and the total size of all files may not exceed 50 MB.

### What must employers prepare for?

A key document attached to the application will remain Annex No 1, which must be completed by the employer. A link enabling the completion of the document will be made available to the employer at the email address indicated by the foreign national.

Without a properly signed annex on the employer's side, the application cannot be effectively submitted. Annex No 1 is signed by a member of the management board, or another person authorised to represent the employer, or by an attorney acting on their behalf. The link to complete the document will be valid for 30 days.

### What happens after the application is submitted?

After submitting the application, the foreign national will be able to download an official acknowledgement of receipt (UPO). Once the office has verified that the application was submitted on time and has no formal deficiencies, a certificate will be issued confirming the submission of the application for a residence permit. This document will replace the stamp previously placed by the voivode in the foreign national's travel document. The certificate is not a document entitling the holder to travel within other Schengen Area countries.

### Will a personal appearance still be required?

Yes. After submitting the application, the voivode will summon the foreign national to appear in person in order to present the original valid travel document, provide fingerprints and a specimen signature, and, if necessary, supplement any missing documents. A personal appearance at the office will cease to be a condition for initiating the procedure, but will remain a mandatory element of the further course of the case.

## REGARDING SUPPORT, PLEASE CONTACT US!



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